

Annual Report 2016-2017

Springvale Benevolent Society Inc.

Inc. No AOO 383 55R ABN 71 4206 32776

P.O. Box 66 Springvale.



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President's Report 2016-2017

Dear Fellow Members and Guests.

Again it is my privilege to present this 55th Annual General Meeting.

Last financial year, members of the Society made approximately 847 home visits, providing emergency relief assistance to 420 families and individuals, and including 225 children.

A great deal of food parcels, food vouchers, blankets and clothing that has been disturbed in the last financial year.

After 55 years the Society has still continued to serve the community, ensuring that people in need have food on the table, blankets to keep them warm, beds to sleep in, and most importantly, being there to listen about their problems and often see where help is most needed.

This is why the home visits are very important.

Australian Christian Church has continued to organise a blankets and food drive for the Society. This year Darren Minto from Bowens Hardware also donated approximately 80 much-needed blankets

The Society has always prided itself with providing the most practical and useful information to the clients to the best of the volunteers' ability.

The Society continues to liaise with the City of Greater Dandenong, Centrelink, Members of Parliament and various organisations in the City of Greater Dandenong

I would like to thank the City of Greater Dandenong and the Department of Justice – Magistrates' Court of Victoria – Dandenong Court Fund for their annual contribution to the Society.

Each year we record our deep appreciation for the tremendous contributions to the Society and I extend my heartfelt thanks to all people and organisations who donate the funds and resources to share with the less fortunate in our community.

I also thank all individuals in the community for their private donations of food, blankets and financial assistance.

It is because of the generosity of these organisations and individuals that we are able to reach out to help so many.

I hope I have not left out anyone, if I have, I apologise.

Last Christmas the Springvale Benevolent Society distributed 250 hampers and approximately \$8,000.00 of Food Vouchers and \$1,600 supplementary Christmas groceries for the hampers.

These hampers were put together by Pat Dillon and her assistant Filomena Lay.

Pat Dillon put in many hours to ensure that all members were provided with hampers for the clients.

The Springvale Anglican Church still continues to be our main provider of groceries.

Rev. Marshall's parishioners provide the Society with weekly grocery items, their contribution and generosity is outstanding

We extend our thanks to our honorary Auditor, John Wundersitz for his continued support to the society and his time in examining the Society's financial statements

I would like to extend my thanks and gratitude to the members of the Springvale Benevolent Society for their support, dedication and the time they give so willingly.

It is only with your efforts that the Springvale Benevolent Society can continue its good work.

I would like to thank:

Cr Roz Blades for all she does through Council for the benefit of the Society.

Minh for keeping the financial records and reports of the society in order

Priscilla who has been an outstanding secretary and hope she continues to be my right hand.

Pat and Paddy Dillon for their commitment and helping me with the office duties, organising food parcels and keeping the pantry up to date.

Regards

Joe Rechichi
President

Treasurer's Report 2016 - 2017

It is a pleasure to be the Treasurer of the Springvale Benevolent Society.

All the members are doing a great job, our chairman has spent a lot of time this year talking with our donors and thanking them for their generous donations to assist the less fortunate in our community.

Thank you to our secretary for who undertakes all our correspondence, minutes of the meetings. A thank you to all the members who spend so much of their time going out into the community providing practical help and social interaction with our clients.

Of course, our work would not be possible without the support of our donors.

The Society's main source of revenue is from City of Greater Dandenong Magistrates Court, Bendigo Bank, Sandown Greyhounds and from companies and all personal donations.

The finances of the Society are stable at the moment as our President sets out a budget to ensure that the Society meets the demands as required.

The financial report is attached to the minutes, and if you have any questions you can talk to me after the meeting. I would like to thank John F Wundersitz, our auditor for the time he gives to the Society in preparing the report.

Thank you!

Minh Luu
Treasurer

Secretary's Report 2016-2017

Welcome to the 55th Annual General Meeting of the Springvale Benevolent Society, we would like to thank everyone for taking the time to attend tonight.

The past year has been very busy for the Springvale Benevolent Society and we have seen a significant increase in the number of new enquires and clients received each month.

While this was not completely unexpected it is certainly an indication of the increasing pressures and difficulties our local and wider community are facing. As an emergency relief agency, we can only hope to alleviate some of our client's immediate problems. There is still much more work to be done and on a much larger scale.

I would like to take this opportunity to commend our volunteers, as one of the only agencies who provide home visits in the local area. This is only possible through the dedication of our volunteers, and while our clients are always thankful and appreciative of the work they do, I feel strongly that their hard work should also be recognised by the community as well.

Last and most importantly, we thank the local and wider community for their support and contributions. Our community really goes above and beyond, raising not only monetary funds but also taking the time to organize food, clothing and blanket drives. These necessities are often requested and always very appreciated by our clients.

Our guest speaker tonight is Patrice Evans from the Department of Health and Human Services, she will be speaking on current initiatives within the housing and homelessness area, I hope enjoy her talk and gain some useful insights. Thank you.

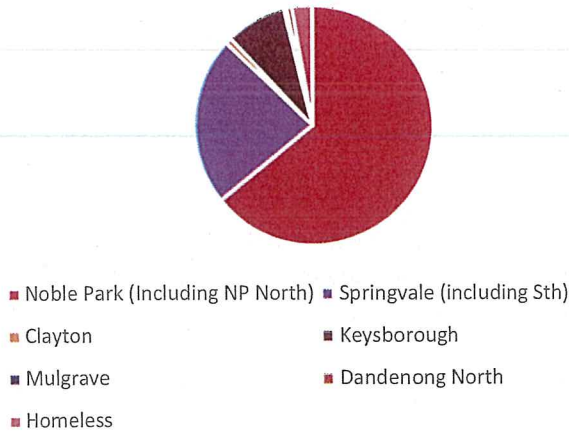
Regards,

Priscilla Truong
Secretary

Our Clients

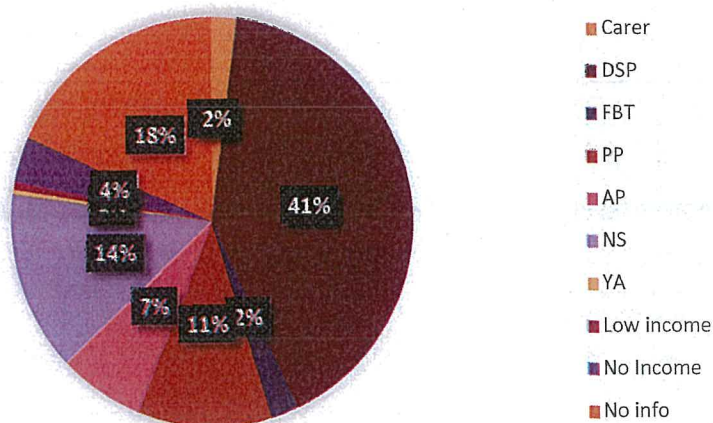
In 2016-2017, volunteers from the Springvale Benevolent Society made 847 home visits. These included providing assistance to 420 households, with 225 children across the City of Greater Dandenong and surrounding areas and 20 homeless people.

Where the help was provided



The largest proportion of our clients in acute need of material aid are people on Disability Pension, with unemployed people on New Start Allowance making the second largest group. Significant number of clients reported no income at all, these include families and single persons with Centrelink payment in disarrays or suspended.

Client Income

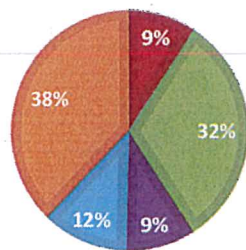


Our Volunteers' Contribution

Some food for thought about the value of The Springvale Benevolent Society volunteer contribution and the cost of providing emergency relief based on average estimates.

SBS VOLUNTEER WORK IN HOURS OVER THE YEAR

- Home Visits and Assistance
- Home Visits Preparation
- Companionship and referral
- Collecting donations and Fundraising
- Office and admin work



Emergency Relief and Material Aid.

70 home visits per month, on average 20 min each makes 23 hours of direct client contact hours per month, or **276 hours per year**. Each visit requires preparation, e.g. putting together a food parcel, processing Food Vouchers, packing blankets, linen or other household items, assigning the address to the volunteer(s), admin records. On average one hour preparation is required for each visit. This comes to 70 hours of preparation work before visiting per month, or **840 hours per year**.

Companionship and Referral

At least 30% of our clients experience severe social isolation and poverty. Volunteers spend time with them just chatting to let clients relieve some of the stress, identifying additional needs and providing referrals. This makes approximately 21 clients/hours per month, or **252 hours of service per year**.

Collecting Donations and Fundraising –

At least 6 hours is spent each week collecting donations, coming up to 312 hours per year. Plus the time spent on by-annual appeals – at least 50 hours per year, plus the time attending dinners and other fundraising events – at least 25 hours per year. All this work takes **387 hours per year**.

Office and Admin

Volunteers of the Society take turns to mind the office for at least 20 hours each week to ensure each phone call is answered and/or returned and all records are in order. This work makes **1,000 hours per year**.

Overall, Springvale Benevolent Society delivers 2,755 volunteer service hours per year.

Based on the above, we can say that a 20 minute home visit takes on average 3 hours in preparation, admin and fundraising work.

There have been 10 active volunteers working in 2016-2017, meaning that each volunteer on average worked 275.5 hours during the year. This equals to 34.4 full time days of work each volunteer contributes every year.

To estimate the economic value of our contribution we referred to the Information Sheet" Key facts and statistics about volunteering in Victoria" published by Volunteering Victoria in February 2015 (can be accessed here: <http://volunteeringvictoria.org.au/wp-content/uploads/2016/05/Volunteering-key-statistics-17-Feb-15-1.pdf>). Volunteering Victoria estimated the hourly rate of volunteer labour at \$34.89 per hour in 2016.

Based on these estimates, volunteers from Springvale Benevolent Society contribute to the City of Greater Dandenong the value equivalent to \$96,122.

Some of the stories behind the numbers.

A single man in his 40s, being released from hospital after serious operation and not being able to leave the house. The client was living on cans of baked beans until the volunteers sourced some fresh produce and milk through the local Church. There is no other support for the man, and volunteers are following up.

A household with a 52 y.o uncle providing accommodation to his 23 y.o nephew. The nephew has problems with alcohol, behaves inappropriately. When asked to leave, he nearly choked the uncle and took away everything from the fridge. The uncle had to go two days without food.

A household where a 23 y.o. woman is the full time carer for the mother and younger brother, both with severe mental health condition.

A dysfunctional household with a baby and a pit-bull. This was a concern for some time. There was an accident when their cat was injured by the pit-bull and thankfully, the dog was removed from the family and re-homed.

Supporting a family outside of our catchment with 5 children, really poor conditions.

Volunteers continue providing assistance as emergency relief help in that area is very scarce and family needs are significant. This is when donations are invaluable as the volunteers would not be able to use funds from the City of Greater Dandenong.

Our supporters

Thank you to all the wonderful people and organisations for your ongoing support!

Uniting Church Springvale	Springvale Anglican Church of the Ascension
Momentum Gaming/Greyhound Entertainment	Centrelink Staff
Springvale RSL	Bownes Timer- Darren Minto
Club Noble	Springvale City Rotary Club
St Aidans Church Springvale	Bendigo Community Bank Dingley
Springvale Rise Primary School	Keysborough Campus
City of Greater Dandenong – Staff Giving Program	Country Women’s Association
Australian Christian Church	Margaret Anstis
Melbourne Racing Club	World Technologies – Peter Jabbour
CEO of Bendigo Bank – personal donation	Father Stickland – Ukranian Catholic Church
Springbacks Trefoild Guild	Hailbury College

Special Moments and Memories





Financial Report 2016-2017

JOHN F. WUNDERSITZ

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04 September 2017

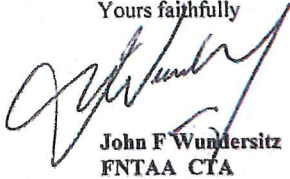
The Committee,
Springvale Benevolent Society Inc
P O Box 66
SPRINGVALE VIC 3171

To the Committee,

I have examined the records of the Springvale Benevolent Society Inc. for the period 1 July 2016 to 30 June 2017 and report that in my opinion the attached financial statements present a fair and accurate record of the state of affairs of the society.

In forming my opinion I have relied on the supervision of the Executive in relation to the benevolence dispensing process, some aspects which I am unable to adequately verify. I have no reason to doubt the veracity of any member of the society,

Yours faithfully



John F Wundersitz
FNTAA CTA

Fellow of National Tax & Accountants' Association Ltd
Registered Tax Agent
Chartered Tax Adviser

SPRINGVALE BENEVOLENT SOCIETY Inc
Income and Expenditure Statement
For the year ended 30 June 2017

	2017	2016
	\$	\$
Income		
Interest received	552.19	913.84
Commonwealth Govt	6,680.00	5,000.00
City of Dandenong	18,114.00	17,672.00
Attorney General Department	8,000.00	7,000.00
Bendigo Bank Centre	5,000.00	10,000.00
	<u>37,794.00</u>	<u>39,672.00</u>
Schools & Service Clubs	22,699.97	8,254.00
Personal donations	3,750.00	2,600.25
Other Donations	1,130.00	1,771.25
	<u>27,579.97</u>	<u>12,625.50</u>
Membership fees	24.00	31.00
	<u>24.00</u>	<u>31.00</u>
Total income	<u><u>65,950.16</u></u>	<u><u>53,242.34</u></u>
Expenses		
Food	42,326.63	28,886.52
Chemists	144.20	262.17
	<u>42,470.83</u>	<u>29,148.69</u>
Postage, Stationery & sundries	1,338.00	234.20
Insurance	386.87	386.87
Incorporation Expenses	289.50	
Post office box 66	124.00	
Phone & fax	2,392.21	2,089.59
Computer expenses	3,999.80	
	<u>8,530.38</u>	<u>2,710.66</u>
Total expenses	<u><u>51,001.21</u></u>	<u><u>31,859.35</u></u>
Profit from ordinary activities before income tax	<u><u>14,948.95</u></u>	<u><u>21,382.99</u></u>
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	<u><u>14,948.95</u></u>	<u><u>21,382.99</u></u>
Total changes in equity of the association	<u><u>14,948.95</u></u>	<u><u>21,382.99</u></u>
Opening retained profits	174,465.40	153,082.41
Net profit attributable to the association	14,948.95	21,382.99
Closing retained profits	<u><u>189,414.35</u></u>	<u><u>174,465.40</u></u>

The accompanying notes form part of these financial statements.

SPRINGVALE BENEVOLENT SOCIETY Inc
Detailed Balance Sheet as at 30 June 2017

	Note	2017	2016
		\$	\$
Current Assets			
Cash Assets			
Cash At Bank		89,414.35	74,465.40
Term deposit - CBA		100,000.00	100,000.00
		<u>189,414.35</u>	<u>174,465.40</u>
Total Current Assets		<u>189,414.35</u>	<u>174,465.40</u>
Total Assets		<u>189,414.35</u>	<u>174,465.40</u>
Net Assets		<u>189,414.35</u>	<u>174,465.40</u>
 Members' Funds			
Accumulated surplus (deficit)		<u>189,414.35</u>	<u>174,465.40</u>
Total Members' Funds		<u>189,414.35</u>	<u>174,465.40</u>

The accompanying notes form part of these financial statements.

SPRINGVALE BENEVOLENT SOCIETY Inc
Profit and Loss Statement
For the year ended 30 June 2017

	2017	2016
	\$	\$
Operating profit before income tax	14,948.95	21,382.99
Income tax (credit) attributable to operating profit (loss)		
Operating profit after income tax	14,948.95	21,382.99
Retained profits at the beginning of the financial year	174,465.40	153,082.41
Total available for appropriation	189,414.35	174,465.40
Retained profits at the end of the financial year	189,414.35	174,465.40

The accompanying notes form part of these financial statements.

