ANNUAL REPORT 2019



SPRINGVALE BENEVOLENT SOCIETY INC.

57TH ANNUAL GENERAL MEETING

AOO 383 5R ABN 71 4206 32776 PO BOX 66 SPRINGVALE VIC 317

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2018 AGM MINUTES

SPRINGVALE BENEVOLENT SOCIETY INC.

AOO 383 55R ABN 71 4206 32776

P.O. Box 66, Springvale. 3171

Ph: 9546 5558

56TH ANNUAL GENERAL MEETING

25[™] SEPTEMBER 2018

MINUTES

Venue: Springvale Meeting Rooms 1 & 2, 397 – 405 Springvale Road, Springvale

Chair: Mr. Joe Rechichi

Present:

Mrs Sue & Mr David Hilton

Cherise Donovan

Vick Mirkis Sean O'Reily

M. Perez

Mr. Darrel Taylor

Cr. Angela Long

John Workman

Mr. Peter Jabbour

Mr Dominic Zammit

Mrs Mary Rose Zammit

Angelina Colombino

Cathryn Jackson

Mrs. Anna Orlando

Mr. Frank Orlando

Saverio Corev

Mrs. Amole Jabbour

Lee Taramis

Dingley Village Rotary Club

Department of Justice

Westpac Bank – Springvale

City of Greater Dandenong

Springvale Learning Program

Liberal Party

City of Greater Dandenong

St. Aidan's Noble Park

 OAM

St Vincent De Paul

St Vincent De Paul

Springvale City Rotary Club

Springvale City Rotary Club

Springvale Benevolent Society Members Present:

Cr Roz Blades, Mrs. Teresa & Mr. Joe Rechichi, Mrs. Pat & Mr. Paddy Dillon, Mrs. Minh Luu, Mrs. Monique & Mr. Francois Chung, Mr. Harry Gunther, Mrs. Marlene Lonergan, Ms. Filomena Lay, Mrs. Rita Di Blasio, Mr. Biaggio Di Blasio, Ms. Priscilla Truong,

Apologies:

Ms. Clare O'Neill MP Member for Hotham Mr Mark Dreyfuss MP Member for Isaac

Mr Daniel Andrews MP Victoria

Mr Martin Pakula MP Member for Keysborough Mr Hong Lim MP Member for Clarinda

Lorraine D'Silva South East Community Links
Inga Peulich MP Member for South Eastern Metro

Mr David Starvaggi Bendigo Community Bank Dingley Village

Ms. Judith Klarenbeck Make a Difference, Dingley Village

Cr. Matthew Kirwan City of Greater Dandenong

Ms. Elena Sheldon Springvale Learning & Activities Centre

Suong Tran Greyhounds Entertainment
Mr. Alf Goldburg Springvale Benevolent Society
Mr. Alan Gordon Springvale Benevolent Society
Mr. Paul Lonergan Springvale Benevolent Society
Mrs. Yvonne Herring JP Springvale Benevolent Society
Mr. Des Herring Springvale Benevolent Society

Welcome: Mr. Joe Rechichi welcomed all in attendance. Special welcome to our guest

speaker - Cherise Donovan (OIC at Dandenong Drug Court)

Minutes: 56th Annual General Meeting – 26th September 2018

Circulated - taken as read

Moved – Teresa Rechichi / Marlene Lonergan

Treasurers Report: Presented by Treasurer – Minh Luu

Presidents Report: Presented by Chairman – Joe Rechichi

Moved in a Block by Marlene Lonergan

Cr. Roz Blades

Secretary Report: Presented by Secretary – Priscilla Truong

General Election: Conducted by – Julian Hill MP Federal Member for Bruce

President Mr. Joe Rechichi

Vice Presidents Mr. Harry Gunther

Mr. Francois Chung

Treasurer Ms. Minh Luu *Moved*

in a Block

Ву

Auditor Mr. J Wundersitz

FTMA. ACIS

Secretary Ms. Priscilla Truong Roz Blades

Public Relations & Liaison Officer Mrs. Marlene Lonergan Pat Dillon

Committee: Joe & Teresa Rechichi, Cr Roz Blades AM, Monique & Francois Chung, Paddy & Pat

Dillon, Alf Goldburg, Harry Gunther, Des & Yvonne Herring, Lil Mangoni, Minh Luu,

Marlene & Paul Lonergan, Rita & Biaggio Di Blasio, Priscilla Truong

- With Power to Add.

Moved - Pat Dillon / Teresa Rechichi

Guest Speaker: Cherise Donovan – Officer in Charge, Dandenong Drug Court

Cherise spoke extensively on the current programs and services at the Dandenong Drug Court which addresses offending behavior in prison and community corrections. She put particular emphasis on the fact that all those at the Dandenong Drug Court are willing participants in their rehabilitation who have chosen a undergo a Drug Treatment Order as opposed to prison term. They are only eligible if the immediate prison term they are facing does not exceed two years and are not facing charges of a sexual or violent nature. The participants have a support network which consist of case managers, clinical advisors, alcohol and drug counsellors as well the police and Victoria Legal Aid.

Cherise also read a very moving letter from a previous participant at the Dandenong Drug Court who has since reformed.

Supper: Joe Rechichi invited all to supper – supper kindly provided by Mayor of City of

Greater Dandenong

Delicious Cakes and Desserts made by Pat Dillon.

Next Annual General Meeting: TBC

PRESIDENT'S REPORT 2019 – 2020

Dear Fellow Members and Guests.

Again, it is my privilege to present this 57th Annual General Meeting.



This year has been a very challenging year, there has been an increase in people needing assistance, homeless numbers have increased and the families that we visit are truly find it hard to make ends meet.

Thanks to the Mayor Roz Blades making an announcement to the community of how families are finding it hard to make ends meet, and thanks to the Dandenong Journal for contacting me for my input, a very good article was placed in the newspaper requesting donations etc. The response to the article was excellent, people came from everywhere with blankets, food, cheques or whatever they were able to donate to the Society.

This financial year, the Society has had an increase of 15% in new clients, with an increase of homeless, domestic violence and asylum seekers. Members of the Society made approximately 1,070 home visits, the clients that benefited from these visits were:

Approximately 430 families and individuals and 350 children. A great deal of food parcels, food vouchers, blankets and clothing has been distributed in the financial year.

The Society has still continued to serve the community, and ensure that people in need have food on the table, blankets to keep them warm, beds to sleep in and even more importantly someone to be there to listen to their problems and help them where possible as they find it hard to make ends meet. **This is why the home visits are very important.**

The Society continues to liaise with: City of Greater Dandenong, Centrelink, Members of Parliament and various organizations in the City of Greater Dandenong.

I would also like to thank City of Greater Dandenong, particularly the Staff Giving Program and Department of Justice - Magistrates' Court of Victoria - Dandenong Court Fund for their annual contribution to the Society.

Each year I think it is important to record our deep appreciation for the tremendous contributions to the Society and I especially want to thank the following:

| Uniting Church Springvale | Springvale Anglican Church of the Ascension |
|--|--|
| Momentum/Gaming Greyhound Entertainment | Centrelink Staff |
| Keysborough School | Bowens Timber - Darren Minto |
| Club Noble | Springvale City Rotary Club |
| St Aidans Church Noble park | Bendigo Community Bank Dingley |
| City of Greater Dandenong - Staff Giving Program & Multicultural Dinner | Noble Park Country Women's Association |
| Rotary Club of Greater Dandenong | Springvale Neighbourhood House |
| Servants of the Two Hearts and Reaching Out Because We Care (Elisa) | Father Stickland - Ukrainian Catholic Church |
| Springbacks Trefoil Guild | Westpac Bank - Springvale |
| Dingley Rotary Club | Kingston Charitable Fund |
| Meang Heang Tak MP | Mayoral Charitable Dinner |
| PayPal - Client donation | Community Action Group |
| Dandenong Magistrates Court | Marion Rollings |
| Mr & Mrs Ernest Drews | Mr Glen Scott (Frankston) |

Other private individuals in the community for their donations of food, blankets and financial assistance.

It is because of the generosity of these organizations and individuals that we are able to reach out to help so many. I hope I have not left out any one, if so, I apologize.

This year Centrelink organized fundraising for the homeless which provided the Society with blankets, warm clothing and food.

Last Christmas the Springvale Benevolent Society distributed 280 Hampers and approximately \$12,000.00 of Food Vouchers for Christmas with an additional \$1,900.00 of supplementary Christmas groceries for the hampers.

We extend our thanks to our honorary Auditor, John Wundersitz for his continued support of the society and his time in examining the Society's financial statements.

I would like to extend my thanks and gratitude to the members of the Springvale Benevolent Society for their support, dedication and time they give. It is only with your efforts that the Springvale Benevolent Society can continue its good work. I would like to thank:

Roz for all she does through Council for the benefit of the Society Minh for keeping the financial part of the society in order Priscilla who has been an outstanding secretary and hope she continues to be my right hand

Pat, Filomena and Marlene for their commitment and helping me with the office duties and organizing food parcels and keep the pantry up to date

Regards
Joe Rechichi - President

Soe Rechichi

TREASURER'S REPORT 2019 - 2020

Dear Guests and Members,



Thank you for attending Springvale Benevolent Society's 57th Annual General Meeting, I have once again had the pleasure to work alongside the members of this Society for the past 12 months.

It is therefore unfortunate that I report our expenses continue to increase year on year as our income continues to fall. Our expenses increased by 20% compared for 2018, from \$63,360.16 to \$73,263.42 while income decreased by 19% from \$62,047.06 to \$51,718.70.

While this may not be the most uplifting news, we are still blown away by the support we have received from our community, we have received numerous personal donations from individuals whom have heard about the Society from our news story in the Dandenong Journal and our long-time supporters have continued to step in and assist with raising food, blankets and other necessities.

As you can also see in our report, we have had a drastic increase three-fold in clients who are no on no income, which means zero government benefits. We believe a large number of these are asylum seekers whom are already amongst the most vulnerable in our community. Nevertheless, our field agents continue to forge ahead as they have with endless compassion and open hearts as they provide support to clients. Whether this be delivering food vouchers, food parcels, blankets, household necessities and most importantly a willingness to listen and learn about the lives of our clients.

Best Regards, Minh Luu

Treasurer

SECRETARY'S REPORT 2019 - 2020



Dear Everyone,

Thank you for taking the time to attend our AGM this evening. The Springvale Benevolent Society has now been assisting the needy in our community for 57 consecutive years. I would like to extend appreciation and gratitude to all whom have contributed to the society both current and former, without their efforts we would not still be here today. Whether you have contributed as a volunteer within the society, a donor and supporter or even by spreading word of the good work that the Society does, we are very thankful.

As Joe has mentioned earlier, our field agents attended to 1,070 home visits this year. Home visits are a crucial element to the service that the Society can offer, we believe this is what makes us unique and that this is how we can provide meaningful assistance to those who need it most.

Our field agents witness first-hand the living situations of our clients which allows them to accurately evaluate the level of assistance they require and they often refer clients onto support services that they were not previously aware of.

It is also the in-home visits which has allowed our field agents to observe how serious the housing issue has become. With cramped boarding houses which are often unsafe, not to code, and unethical landlords who charge sky-high prices for a shared single bedroom, this is the biggest hindrance which stops our clients from getting out of the unfortunate circumstances they are in. Our field agents often find themselves unable to help as the alternative to this would be living on the streets or in their cars if they have one. Regardless the Society will continue to help to the best of their ability.

Lastly, I would like to thank our volunteers and in particular our field agents, the depths of their compassion are truly inspiring. I would also like to thank our network of supporters whose assistance allows us to continue doing the work we do. Your support means more than just donations, it is proof that we live in a community that cares enough to give back and that we can make a difference in the lives of those who need it most. Thank you to everyone who puts their faith and trust in the Springvale Benevolent Society.

Our guest speaker tonight is Manager of Homelessness Services at WAYYS Sean Quigley, we hope you find his presentation both information and useful.

Thank you.

Best Regards, Priscilla Truong Secretary

SPECIAL THANK YOU

VOLUNTEERS

-PAST and PRESENT

CONTRIBUTORS

-City of greater Dandenong -COGD Staff Giving Fund

-Dandenong Court Fund -Individual Contributions

-Uniting Church Springvale -Centrelink Staff

-Momentum Gaming/Greyhound -Springvale Anglican Church of the

Entertainment Ascension

-Springvale RSL -Bowens Timber Hardware- Darren Minto

-Club Noble -Springvale City Rotary Club

-St Aidans Church Springvale -Bendigo Community Bank Dingley

-Springvale Rise Primary School Keysborough Campus

-Springvale Bunnings Hardware -Country Women Association

-Australian Christian Church -Westpac Bank-Springvale Branch

-Springvale Neighbourhood -Father Stickland - Ukrainian Catholic

House Church

-Springbacks Trefoil Guild -Noble Park/Keysborough Lions Club

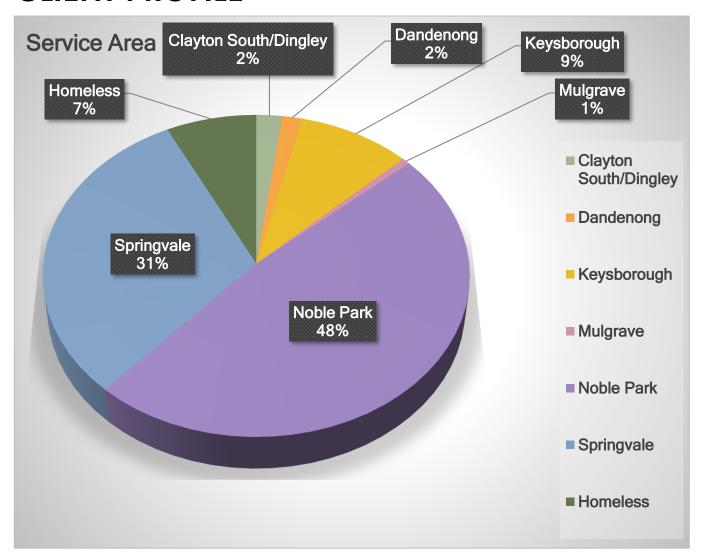
-Dingley Rotary Club -John F. Wundersitz (Auditor)

The Springvale Benevolent Society would like to thank all the volunteers who worked tirelessly to service all these people in need.

The Springvale Benevolent Society would also like to thank the generosity of the organizations and Individuals as mentioned above. With their contributions, we have been able to reach out to help so many.

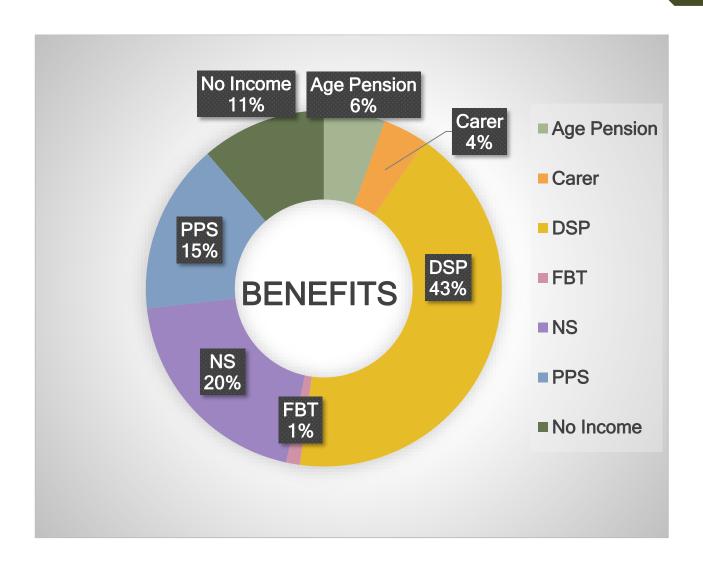
In case we left out any contributors or individuals, we do sincerely apologize.

CLIENT PROFILE



In 2018-2019, the team of volunteers at Springvale Benevolent Society attended to more than one thousand cases.

Noble Park remains our volunteers most active area, followed by Springvale, however we have seen 5% decrease clients in Noble Park with a 5% increase in clients in Springvale. The number of homeless clients continue to increase from last year and the number of clients from Dandenong and Mulgrave had doubled since last year.



Like previous years the largest portion of our client base are those currently on Disability Support Pensions.

We have seen a slight decrease of DSP clients from 46% to 43% this year.

Age Pension clients have also decreased from 9% to 6%.

The most worrying statistic is the drastic increase of clients who are on no income, which has almost tripled from 4% last year to 11% this year. We believe this may be due to large number of asylum seeks whose benefits were cut

NOTEWORTHY CASES

We asked our field officers to recount cases that they found particularly significant.

- Female clients 17yr old son committed suicide, she has 4 other children aged between 5yr and 16yr who all currently walk to school.
 She is paying \$420/week in rent and has no other family in Australia.
- Client with 2 dogs became homeless shortly before Christmas. She is
 now camping in a tent at a caravan park which costs \$700/fortnight.
 Field agent advised there is evidence of self-harm and client is
 exhibiting suicidal behavior. Field agents lost contact with client for a
 number of months but managed to reestablish contact at which time
 she was due for a planned hospital visit. She was very concerned
 about the well being of her dogs, a field agent volunteered to house
 the dogs temporarily.
- Mother with 2 children, 15 and 4, living in a boarding house. They are paying \$300/week for a room upstairs however the house is in serious disrepair and it is not safe for the children, especially due to risk of falling
- New client 15yrs of age, who left home after argument with mother.
 Field agent tried to convinced client to return home
- Male client with school age children who had been searching for accommodation for the past 3 months. He was unable to find any which costs less than \$300 per week.

INDEPENDENT AUDITOR'S REPORT

JOHN F. WUNDERSITZ

ABN 93 342 702 743

Building 119, 27 Second Avenue, Moorabbin Airport, Mentone Victoria 3194
Postal address: P O Box 82, Dingley Village Vic. 3172
Telephone: (03) 9580 0944 Email: john@wunder.com.au

08 August 2019

The Committee, Springvale Benevolent Society Inc. P O Box 66 SPRINGVALE VIC 3171

To the Committee,

I have examined the records of the Springvale Benevolent Society Inc. for the period 1 July 2018 to 30 June 2019 and report that in my opinion the attached financial statements present a fair and accurate record of the state of affairs of the society.

In forming my opinion I have relied on the supervision of the Executive in relation to the benevolence dispensing process, some aspects which I am unable to adequately verify. I have no reason to doubt the veracity of any member of the society.

Yours, faithfully,

John F Wundersitz

Fellow of National Tax & Accountants' Association Ltd Registered Tax Agent Chartered Tax Adviser

SPRINGVALE BENEVOLENT SOCIETY Inc

Income and Expenditure Statement For the year ended 30 June 2019

| | 2019 S | 2018 \$ |
|--|-------------|------------|
| Income | | |
| Interest received | 3,031.43 | 1,094.85 |
| City of Dandenong | 28,774.27 | 19,639.00 |
| Attorney General Department | 6,000.00 | 9,000.00 |
| Bendigo Bank Centre | 5,000.00 | 3,500.00 |
| Schools & Service Clubs | 475.00 | 26,550.21 |
| Personal donations | 1,410.00 | 240.00 |
| Other Donations | 2,000.00 | 2,000.00 |
| Vestpac Bank | 5,000.00 | |
| Membership fees | 28.00 | 23.00 |
| Total income | 51,718.70 | 62,047.06 |
| Expenses | | |
| Food | 70,493.95 | 59,928.00 |
| Chemists | 84.53 | 90.00 |
| Postage, Stationery & sundries | 168.95 | 15.00 |
| Insurance | 386.87 | |
| Incorporation Expenses | 300.00 | 670.23 |
| Post office box 66 | 130.00 | 127.00 |
| Phone & fax | 1,699.12 | 2,400.93 |
| Computer expenses | | 129.00 |
| Total expenses | 73,263.42 | 63,360.16 |
| Profit (loss) from ordinary activities before income tax | (21,544.72) | (1,313.10) |
| Income tax revenue relating to ordinary activities | | |
| Net profit (loss) attributable to the association | (21,544.72) | (1,313.10) |
| Total changes in equity of the association | (21,544.72) | (1,313.10) |
| Overing voteined profits | 188,101.25 | 189,414.35 |
| Opening retained profits | | |
| Net profit (loss) attributable to the association | (21,544.72) | (1,313.10) |

ements.

The accompanying notes form part of these financial statements.

SPRINGVALE BENEVOLENT SOCIETY Inc

Profit and Loss Statement For the year ended 30 June 2019

| | 2019 | 2018 |
|--|-------------|------------|
| | S | S |
| Operating profit (deficit) before income tax | (21,544.72) | (1,313.10) |
| Income tax (credit) attributable to operating profit (loss) | | |
| Operating profit (deficit) after income tax | (21,544.72) | (1,313.10) |
| Retained profits at the beginning of the financial year | 188,101.25 | 189,414.35 |
| Total available for appropriation | 166,556.53 | 188,101.25 |
| Retained profits at the end of the financial year | 166,556.53 | 188,101.25 |

The accompanying notes form part of these financial statements.

SPRINGVALE BENEVOLENT SOCIETY Inc

Detailed Balance Sheet as at 30 June 2019

| | Note | 2019 S | 2018 \$ |
|-------------------------------|------|------------|------------|
| Current Assets | | | |
| Cash Assets | | | |
| Cash At Bank | | 66,556.53 | 88,101.25 |
| Term deposit - CBA | | 100,000.00 | 100,000.00 |
| Com deposit | | 166,556.53 | 188,101.25 |
| Total Current Assets | | 166,556.53 | 188,101.25 |
| Total Assets | | 166,556.53 | 188,101.25 |
| Net Assets | | 166,556.53 | 188,101.25 |
| | | | |
| Members' Funds | | | |
| Accumulated surplus (deficit) | | 166,556.53 | 188,101.25 |
| Total Members' Funds | | 166,556.53 | 188,101.25 |

2/8/2019

The accompanying notes form part of these financial statements.

